# Client Application Form

PLEASE FILL ALL THE INFORMATION IN BLOCK LETTERS



1 CLIENT PERSONAL DETAILS				
PAN Card Number: Are you an existing client? Yes No				
If Yes, please skip the following details and go to the "Purchase & Cheque Details" section.				
Client is an (tick mark) Individual Partnership Ltd. Company LLP Trust HUF				
Client Name:				
Date of Birth:  Date of Birth:				
Address:				
CITY STATE POSTAL CODE COUNTRY  Email id: Mobile Number:				
2 PURCHASE DETAILS				
Project Code: Total Square footage Booked:				
Down payment percentage: 15% 25% 50% 75% 100%				
Unit size Number of units				
I want SmartOwner to resell the property for me.				
OR				
I would like to take possession of the property.  (IF YOU WANT PREMIUM FEATURES, PLEASE FILL OUT THE PREMIUM FEATURES SECTION ON PAGE 5)				
3 PAYMENT DETAILS (we do not accept cash payments)				
Total purchase price:				
Payment method: Online / electronic transfer Cheque enclosed (Please write Client's name on the back of the cheque)				
4 BANK DETAILS (to pay you directly, as applicable) NRI clients please give your NRO Account details only.				
Account Type: Resident Indian account NRO Account				
Bank Name: Bank Account Number:				
Account Holder's Name:				
FULL NAME AS PER BANK RECORDS				
IFS / NEFT Code: Branch Name:				
Documents Submitted: PAN Copy Current Address Proof Cancelled cheque (to pay you after resale)				
If you are an NRI: Passport copy Current visa copy				
I acknowledge that SmartOwner Services India Private Ltd ("SSI") is offering me the Services in accordance with the Master Services Agreement on the reverse of this form on the basis of the aforesaid particulars submitted by me. I undertake to promptly inform SSI in writing of any changes in such particulars.				
Signature: Date: Place:				
D D M M Y Y Y				
Agent Name: SSI Approval Seal Box:				
Channel Manager Name:				

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# Master Services Agreement



This master services agreement (hereinafter "Agreement") is made and entered into BY AND BETWEEN:

SMARTOWNER SERVICES INDIA PRIVATE LIMITED, a company incorporated under the Companies Act, 1956, having its registered office at Ground Floor, Alpha Block, Sigma Tech Park, Whitefield, Bangalore 560066 ("Company");

AND

The person/entity ("Client"), referred to as the Applicant on the reverse page of this Agreement ("Application").

#### WHEREAS:

- (a) The Company is, inter alia, engaged in the business of providing information technology enabled consultancy and brokerage services in all forms of properties;
- (b) The Client is desirous of transacting in the property ("Property") bearing the project code mentioned in the Application and in connection therewith wishes to avail himself of certain Services (as defined below) from the Company; and
- (c) Pursuant to discussions between the parties, the Company has agreed to provide its Services to the Client for the consideration and on the terms and conditions set out herein.

NOW. THEREFORE. THIS AGREEMENT WITNESSETH AS UNDER:

### 1. APPOINTMENT

Subject to the terms and conditions of this Agreement, the Client hereby appoints the Company to provide the services mentioned below ("Services") and the Company hereby accepts the engagement to provide the Services to the Client.

#### 2. SERVICES

The Services to be provided by the Company may include: (i) facilitating transactions with respect to the Property; (ii) identifying buyers for the Property at an appropriate time for resale and facilitating the negotiation of an appropriate resale price with them; (iii) facilitating the creation and operation of suitable escrow accounts to ensure transparency; (iv) establishing an information technology enabled platform to facilitate purchase and resale of the Property; and (v) in order to secure the interest of the Client, providing such other services that are incidental and ancillary to the Services including, without limitation, obtaining on behalf of the Client (through third parties), title or lien over the land on which the Property is constructed or over any other property owned or made available by the seller or developer ("Developer") of the Property. For avoidance of doubt, it is made clear that the Company shall not transact, buy or sell the Property in its own behalf, but only facilitate the same for the Client. To facilitate speedy redressal, the Client specifically empowers, authorises, nominates and appoints the Company or its nominees to act as his agent or on his behalf in the event that the Client has any dispute with the Developer.

### 3. LIMITATION OF THE SCOPE OF SERVICES

Notwithstanding anything contained herein, the Company shall perform only those Services that have been specifically set out in this Agreement and shall not be required to undertake such other duties and responsibilities that are not reasonably within the scope of the Services. The Company will not provide any services or advise the Client in connection with the legal, financial and tax aspects pertaining to the Services. Furthermore, the Company is not obliged to review and advice on the technical, commercial and other terms of any documents submitted or provided to the Client by third parties in connection with the Property.

# 4. ESCROW ACCOUNT

The Company will set up an escrow account with a reputed bank for the protection of the Client and to ensure transparency. The escrow agreement will broadly operate as follows: (i) the Company will deposit the payments made by the Client into the escrow account; (ii) the funds in the escrow account may only be used to pay: (a) the amounts due to the Developer, including the purchase consideration, payments due under a marketing agreement and any amounts due under any supplemental or other agreements executed between the Company and the Developer; (b) the Company for its fees as set out herein; and (c) reasonable expenses directly related to the Property, such as marketing fees, legal fees, stamp duties, taxes including income taxes on interest earned in escrow, etc. Upon resale of the Property, the buyer shall deposit the sale proceeds, minus any amounts remaining due to the Developer, into the escrow account, and that money shall be remitted to the Client after deducting the amounts set out in (ii) (a), (ii) (b) and (ii) (c) above. The Client also agrees that the Company may only remit the sale proceeds of an NRI client into an NRO account or as per the then applicable rules of the RBI.

# 5. ONLINE PORTAL / PROJECT FLYER

The Client agrees that he has reviewed the Project details on the website ("Online Portal") maintained by the Company or the Project Flyer provided to the Client and understands that there may be balances due to the Developer and marketing fees to re-market the Property, and agrees that such amounts may be deducted from the resale proceeds of the Property.

# 6. FEES AND TERMS OF PAYMENT

In consideration of the Services to be provided hereunder, the Client shall pay to the Company a service fee of 6% (six percent) of the amount paid by the Client at the time of purchase of the Property. The Fee shall be exclusive of any and all taxes, including service tax, which shall be borne by the Client. The Client agrees that the Fee shall be directly withdrawn by the Company from the escrow account at the time of the Client's purchase, details whereof will be provided to the Client.

# 7. DUE DILIGENCE

All properties listed on SmartOwner.com or offered by the Company come with a title opinion from a reputable law firm but the Company does not ensure or guarantee the legal title of the Property. The Client acknowledges that the Company is providing the Services hereunder on an "as is" basis and the Company specifically disclaims all warranties, express, implied or statutory, including, without limitation, any warranty of fitness for a particular purpose, completeness or any other warranty arising from the course of performance or course of dealing. The Client acknowledges that the Company is only providing the Services and all transactions in the Property will be undertaken by the Client directly or through appropriate powers of attorney issued by the Client.

# 8. NO GUARANTEED RETURNS

The Client acknowledges that the Company is a services firm that only facilitates the Client to transact in the Property and its services are limited to the Services mentioned above. The Client further acknowledges that transacting in the Property is subject to the normal risks associated with such Property including, but not limited to, fluctuation in market prices. The Company does not predict future real estate prices and therefore cannot guarantee any specific return in the future upon resale of the Property.

# 9. LIMITATION OF LIABILITY

Notwithstanding anything stated in this Agreement, in no event shall a party be liable to the other party for any indirect, incidental, consequential, special, exemplary or other damages, including but not limited to loss of profits, loss of data, business interruption and the like, suffered by the other or any third party under or in pursuance of the terms hereof,

howsoever arising, whether under contract, tort or otherwise, even if advised about the possibility of the same. In no event shall the Company's liability for any losses and damages in connection with this Agreement exceed the Fee actually paid by the Client to the Company, regardless of whether such liability arises from a claim based upon contract, warranty, tort or otherwise. The Client further acknowledges and agrees that every decision taken by him pursuant to the transactions contemplated hereunder represents an assumption of risk, which the Company does not and shall not underwrite or assume in any manner.

### 10. TERM AND TERMINATION

This Agreement shall commence upon its execution and shall continue to be in full force and effect, unless terminated prior thereto in accordance with the terms of this Agreement. This Agreement shall automatically terminate at the later of (a) the Client executing purchase documents with the Developer and (b) if the client wishes to have the Company market the Property for resale, upon the Company paying to the Client the agreed portion of the proceeds of the resale after deducting costs and the Fee.

# 11. GOVERNING LAW, JURISDICTION AND DISPUTE RESOLUTION

All questions concerning the construction, validity and interpretation of this Agreement will be governed by the laws of India, and subject to this clause, the courts at Bangalore shall have exclusive jurisdiction. The parties shall amicably resolve any and all disputes arising out of or in connection with this Agreement, failing which the dispute shall be settled in accordance with the provisions of the Arbitration and Conciliation Act, 1996. The parties shall mutually appoint a sole arbitrator to conduct the arbitration proceedings. The venue for arbitration shall be Bangalore and the language for arbitration shall be English.

## 12. MISCELLANEOUS PROVISIONS

Force Majeure: Neither party shall be liable for failure to fulfill any obligation under this Agreement on account of force majeure or reasons beyond their reasonable control.

Assignment: This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns. This Agreement and any of the rights, interests or obligations hereunder may be assigned by the Company to any third party without any manner of restriction. The Client acknowledges that in the event of death of the Client, such rights, interests or obligations under this Agreement may automatically be assigned by the Company to such Nominee as nominated by the Client in the Application and the Company shall not be held liable for any claims, losses, damages, costs, liabilities, charges, etc., arising out of such assignment.

Joint Purchases: The Client may, through his financial advisor or by way of his Application, instruct the Company to jointly convey the Property to the Client and his co-owners and the Company shall comply with the same.

Notices: All notices, requests and other communications required to be given by the Client to the Company shall be in writing and shall be sent by registered mail to the registered office address of the Company, marked to the attention of the legal department of the Company. The Company shall be deemed to have received notice upon receipt by its legal department of the notice. All notices, requests and other communications required to be given by the Company to the Client may be by registered mail or e-mail and shall be sent to the mailing or e-mail address provided by the Client and shall be deemed received when dispatched by the Company.

Amendments: This Agreement can be amended only by a written agreement executed by both parties, provided that the person executing such document on behalf of the Company is duly authorized by the Company through a valid board resolution in this regard.

Pronouns: Masculine pronouns (he, his and him) are used in this Agreement for the sake of convenience. Wherever a masculine pronoun is used in this Agreement, it shall refer to a person of either gender or an entity.

Severability: If any provision of this Agreement is held to be invalid, illegal or unenforceable, such provision will be struck from this Agreement and the remaining provisions of this Agreement shall remain in full force and effect. Further, the parties shall endeavour to replace such provision with a valid, legally enforceable provision that reflects the original intent of the parties.

 $\label{lem:complete} \mbox{Complete Agreement: This Agreement constitutes the entire agreement between the parties relating to the subject matter hereof.}$ 

IN WITNESS WHEREOF, the parties hereto have set and subscribed their respective hands and seals unto this Agreement.

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# Additional details (Optional)

PLEASE FILL ALL THE INFORMATION IN BLOCK LETTERS



1 NOMINEE DETAILS			
Name of Nominee:			
Date of Birth:	Gender: M F	Relationship:	
Home Address:	Y Y Y Y		
Email id:	Mc	bbile Number:	
If Nominee is a minor, Guardian	Name:	Relationship:	
Email id:	Мс	bbile Number:	
Mailing Address:			
2 CO-OWNER DETAILS			
This section must be filled out in Each co-owner must submit an	f you would like to jointly own your property application form.	with other(s).	
NAME		PAN	
1			
2			
3			
4			
5			
3 PREMIUM FEATURES FO	OR POSSESSION CLIENTS		
	please check the appropriate box below:		
For PLOTS & VILLAS Eas	st - facing Corner Plot		
For APARTMENTS Pe	nthouse Premium		
Please include the premium feat Premium plots will be allotted or	ture charges in your cheque. n a first - come first - served basis based o	n check clearance date.	
"I hereby acknowledge that	the above information shall be read as	part of the MSA of even date executed by m	e."
Signature:	Date:	Place:	

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